## A five-year trend of CMPA's medico-legal services

	2021	2020	2019	2018	2017	
New advice contacts						
Advice to members	24,291	23,702	22,967	22,622	21,828	
New medico-legal cases						
Legal actions <sup>1</sup>	-	732	854	900	837	
Legal actions - served <sup>2</sup>	632	-	-	-	-	
Legal actions - not served <sup>3</sup>	326	-	-	-	-	
Threats <sup>1,4</sup>	9	791	958	895	833	
College (medical regulatory authority) matters	4,844	4,183	4,827	5,628	5,235	
Hospital matters	2,011	1,773	2,129	1,955	1,675	
Paying agency matters	206	293	598	236	246	
Other <sup>4</sup>	178	176	144	146	160	
Total new medico-legal cases	8,206	7,948	9,510	9,760	8,986	
Resolved legal actions						
Judgment for plaintiff	11	8	5	8	14	
Judgment for physician	30	29	47	53	48	
Settled with plaintiff	343	259	285	276	274	
Dismissed/discontinued/abandoned	574	349	438	441	433	
Total resolved legal actions	958	645	775	778	769	

<sup>1</sup> The CMPA migrated to a new client management system in 2021, which classifies medico-legal cases differently. Reclassification of medico-legal cases will be observed, such as legal actions now classified as served and not served.

<sup>2</sup> Legal actions – served: means legal action was commenced against a member

<sup>3</sup> Legal actions – not served: means legal action was threatened. Note: threats may result in a settlement or progress to Legal action – served.

<sup>4</sup> Other: includes threats (prior to 2021), human rights complaints, inquests, privacy investigations, and criminal matters